



Service

A first glance



RELIABLE



With Graf products, customers can focus on their core business and benefit from advantages such as long lifetimes and maximum yield of materials. These customers rely on the Graf quality standards.

Sustainable and reliable services:

- Certification in accordance with DIN EN ISO 9001:2015
- Quality control as an integrated process at Graf, both in production and in the laboratory
- Process security due to high vertical integration
- Ongoing training of the specialists
- Independently developed machinery



INDIVIDUAL

Addressing customers' individual needs is one of the company's greatest strengths. Graf has in-depth knowledge of every one of its production steps and offers its customers both standard products and products for individual applications.

Existing Graf products and innovations always aim to **strengthen customers in their markets.**

Developed in Switzerland and globally used. The Graf product range not only convinces with its high quality, but also with its individuality.

CUSTOMER-ORIENTED

Customers not only benefit from a comprehensive range of products and services, including technical assistance, but also from a global sales and service network that guarantees proximity to the customers.

A professional team of consultants is available to customers and partners at any time as a direct and initial point of contact with Graf. As technical specialists, they carry the expertise into the markets and consult customers individually, based on their needs.

However, it is not just the specialists, but also the professional service stations in 21 of the world's most important textile regions that guarantee fast reaction times for new installations, maintenance and servicing work as well as for emergencies.

Graf has maintained a modern training and service center for product and service training in Rapperswil, Switzerland since the beginning of 2016. Equipped with the latest machines, it is possible to thoroughly train employees, partners and customers at any time. In addition, services can be provided to customers in neighboring countries.



A service network that spans the globe guarantees fast and uncomplicated on-site service to the customers.



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