

Service Packages for Cards



Sustainable card production for
the highest sliver quality

Permanently Available Cards for Economical Operation

With the high performance capacity of ultra-modern cards, the availability of the machine is increasingly shifting into focus in order to ensure economical operation. A standstill has a greater impact on production efficiency than on older card models that run with lower production.

By introducing the new cards, Rieter is offering additional services. These service packages allow the customer to keep the productivity and sliver quality of the cards at the highest level throughout their service life. This is ensured by preventive measures from Rieter Service.



The Right Service Package for Each Card

In addition to today's well-known Rieter basic service offering, there are two other more comprehensive service packages:

Care+ (for all cards)

The service package Care+ includes four visits from qualified Rieter service personnel. The condition of the clothings is checked. Based on the results, corresponding maintenance work is carried out on the clothings. The card settings are checked and readjusted. All work is logged in the machine-specific maintenance and service logbook, and the customer receives a visit report with recommendations. The package Care+ is available as an option when purchasing a new machine and for existing cards.

Protect (only for C 80)

The service package Protect builds on the package Care+. It also includes the dispatching of a qualified expert within 48 hours for technical support. In the event of an assortment change, the Rieter expert helps the customer so that the cards are set optimally. If an incident occurs, the repair of the card up to a defined cost per incident is covered by the service package Protect. Protect is available exclusively for the card C 80 and can be extended during the run time.

Care+	Protect
<ul style="list-style-type: none"> • Four visits from a qualified Rieter service technician per year • Checking of the condition of the clothings • Maintenance work on the clothings (e.g. grinding), if required • Checking of the machine settings and – if required – their fine adjustment • Updating of the maintenance and service logbook • Report on results and recommendations 	<ul style="list-style-type: none"> • Dispatching of a qualified Rieter service expert within 48 hours • Support for optimizing the cards with a new assortment • Free replacement of components per incident (in accordance with agreed conditions) • Coverage of the costs of the Rieter service expert for up to three working days and of the travel costs <ul style="list-style-type: none"> • Four visits from a qualified Rieter service technician per year • Checking of the condition of the clothings • Maintenance work on the clothings (e.g. grinding), if required • Checking of the machine settings and – if required – their fine adjustment • Updating of the maintenance and service logbook • Report on results and recommendations



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